



To Whom This May Concern:

We have been using Print Audit software for approximately four months. The product has worked successfully as advertised. We have been able to capture print charges for reimbursement from our clients that previously went unbilled. The product has proved easy to use and easily manipulated to vary the format of the output data. Our engineers like having the product on their computers as it has eliminated the need to manually log in plots for invoicing. Your support staff proved quite helpful and responsive with answering our questions during the initial product use. We would recommend the product to others wishing to electronically log prints and plots for later invoicing.

Bob Cooke
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January 25, 2005

Mr. Marty Carson
Print Audit
1920A 11 Street SE
Calgary, Alberta
Canada T2G 3G2

Subject: Print Audit Software

Dear Mr. Carson:

We recently installed Print Audit software on several of our computers to track plotting of large drawings for cost recovery. Prior to discovering Print Audit, we tried several other software packages and found them to be generally unsatisfactory for our use. As a result, we ended up developing an in-house program to track plots. This, however, created its own set of difficulties for file management.

With our recent need to upgrade our hardware systems, we decided to once again see what was available to track plotting. Print Audit has proven to be easy to install, flexible, and easy to use, reducing our direct costs associated with cost recovery.

Sincerely,

Richard B. White, P.E.
President

BonTerra

CONSULTING

An Environmental Planning/Resource
Management Corporation



May 4, 2005



Mr. Marty Carson
Print Audit

VIA EMAIL
mcarson@printaudit.com

Dear Mr. Carson:

As we discussed on May 3, 2005, BonTerra Consulting has used Print Audit 4 software for about a month now to track costs associated with our plotter activities for inclusion in our overall project costs.

We found that Print Audit 4 software is extremely easy to install and use. Also, we found that your on-line support was exceptional. After noticing a problem following initialization, we searched the knowledge base and found a thorough description of the problem along with step-by-step instructions on how to resolve it. In addition, we have received very positive feedback from the users regarding Print Audit's ease of use.

Sincerely,

Jenni A. Gómez
GIS Specialist

cc: Gary A. Medeiros
Thomas E. Smith, Jr.

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